

# Business Analyst

**Location:** Dhaka, Bangladesh

**Type:** Full-time

**Deadline for application:** 31st October, 2021

## About Code 19

In this modern era, innovation is the key to drive social change. Code 19 helps to automate key industries all over the world using Internet of Things (IoT). We help businesses maximize their efficiency, cut costs by eliminating system loss, and ensure a more quality management. We work in collaboration with various partners and industry experts to deliver solutions to our clients.

Code 19 is headquartered in Melbourne, Australia and is the only official education partner of Arduino in Bangladesh.

## About your role

As a Business Analyst, you will support the company in maximizing process efficiency and business revenue by reviewing, analyzing and evaluating business systems and user needs. Your key responsibilities will include, but not limited to:

- Use your knowledge, skills, and abilities to solve organizational information challenges, identify client requirements and translate those into detailed instructions for your internal and external teams to execute.
- Develop process flows/maps and data processing logic.
- Assist with strengthening existing client relationships and developing new business opportunities by participating in client or prospect meetings and working on proposals
- Help design, document, maintain and improve system processes for a wide range of industrial clients.
- Report on common sources of technical issues or questions and make recommendations to product development team.
- Constantly be on the lookout for ways to improve monitoring, detection of errors and deliver better value to the clients.
- Manage, interpret, and validate all data that is produced by the system to make recommendations on improving the accuracy and efficiency of systems.
- Provide recommendations for possible process changes to help optimize current procedures in support of maximizing outcomes.

This is an excellent opportunity to be a part of a remarkable social change in Bangladesh which is rooted in innovation, efficiency and collaboration.

## About you

We are looking for a talented individual with 1-2 years' experience in a similar role, preferably in RMG, warehouse or supply chain logistics. The ideal candidate should have a Bachelors degree in Management, Supply Chain, Finance, or Business Administration from

a reputed university. Fresh graduates are also encouraged to apply. Having an interest in technology and a well-rounded knowledge of global tech innovations will be an added advantage.

You should also demonstrate:

- Fluency in Microsoft Office suite (Outlook, Excel, Word, PowerPoint, Visio, etc.) and the agility to upskill oneself in a short period of time.
- Ability to work on multiple projects simultaneously.
- Aptitude to learn quickly about new processes and systems.
- Confidence in engaging with and managing client interactions at all levels alongside the Management team.
- High attention to detail.
- Ability to turn complex concepts into simple language.
- Excellent verbal and written communication skills.
- Willingness to travel to the client site on a regular basis.
- A curious mindset to discover new trends and developments in the IoT field.
- Commitment to our Founders' two core principles: Providing an adaptable yet efficient solution, and Collaboration at all levels.
- Initiative, drive, and enthusiasm to be part of a visionary team working to transform the business and social landscape in Bangladesh.

### Why work with us

- Get the chance of working with and being trained by a global team of tech professionals.
- Be at the forefront of driving social change through innovation in Bangladesh to ensure a better future for our communities and our country.
- Exclusive opportunity to get trained on new Arduino boards and advanced Arduino IoT cloud from Arduino's headquarter in Italy.
- Flexibility in your work schedule and scope of work so that you can deliver at your best potential.
- Join a diverse and energetic team of international and local talent who is geared towards helping you grow and develop in your profession.

Code 19 is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status, gender identity, sexual orientation or any other quality protected by law.

### How to apply

Please email your CV and cover letter with the subject "Business Analyst" to [careers@code19.com.au](mailto:careers@code19.com.au).

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Job description for Business Analyst



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